





ServiceNow Workforce Emergency Response and Risk Management Apps

In light of the recent COVID-19 situation, ServiceNow has released four community apps and resources to help companies, employees, and government agencies manage the unique challenges presented by the pandemic.

The apps are focused on:

-  **Emergency Response Operations**
Optimize staff and resources
-  **Emergency Outreach**
Distribute information and confirm employee safety and location via mobile app
-  **Emergency Self-Report**
Employees can self-report illnesses and ability to return to work
-  **Emergency Exposure Management**
Identify and manage exposure risk

In case you missed it:

ServiceNow has made the decision to transform the Knowledge 2020 conference into a completely digital experience, that will launch on May 5 in place of the in-person event in Orlando, Florida.

More details can be found [here](#).

These no-charge apps can be effective tools in helping you manage your response, communication and risk management workflows within ServiceNow.

You can find additional details on how to access these four crisis management apps [here](#).

While nobody knows exactly what the coming days, weeks, or months will bring, we want our customers to be aware of the many solutions available to their organizations.

Please note that CDI is available to assist you with application set-up, configuration and deployment.

If you have any questions or need more information or assistance, email contactus@cdillc.com or reach out to your CDI Account Manager.

Contact Us